



KONICA MINOLTA



# Improving Logistics Processes with Konica Minolta Logistics Solutions

Giving Shape to Ideas™



At Konica Minolta, we are constantly evolving with the times. With over 30 years of experience in the digital imaging industry, we have the privilege to serve small & medium to large enterprises of diverse industries. Through experience, we've discovered that each industry has a different set of needs and challenges to overcome. As the solutions provider for the logistics industry, we're dedicated to serving your needs better, that's why we've introduced customised logistics solutions catered specifically to your trade.



With our experience, we understand the challenges logistics service providers face in providing quick and efficient services while dealing with large amounts of manual paperwork that hinder productivity. Additionally, with the tremendous pressure to maintain profitability, many businesses struggle with a lack of solution to combat late returns on the delivery receipt that create cash flow problems and income instability. With our expertise, we are able to anticipate your issues and problems to provide you with targeted solutions to help you improve

your business processes. Our solutions can also help freight forwarding companies to efficiently manage import and export documents so they can achieve faster turnaround times and improve service delivery.

Our team of professional consultants will work hand in hand with you to understand your business needs & processes and design the most suitable Konica Minolta Logistics Solutions for you.

# Manage & Control Import and Export Documents with Ease

## INDUSTRY CHALLENGE |



Being a paper-intensive industry, freight forwarding companies generate a large volume of manual paperwork on a daily basis. Aside from compulsory documents such as debit notes, bills of lading and custom forms, they also have to process supporting documents like certificates of origin, arrival notices, etc. Without the right solutions to manage it, high volumes of paper documentation can result in:

- Slow information exchange between import/export and billing departments.
- Wasted resources and inefficient retrieval of documents.
- Poor data protection and transparency.





## THE SOLUTION



### Improve Information Sharing and Accessibility

Konica Minolta's Logistics Solutions allow you to quickly retrieve and share information with other departments effectively and easily. You also get to control user rights and permissions for viewing, versioning, printing, emailing and deleting documents so that only the relevant departments or users have the ability to access or alter documents and information related to them.

### Easily Manage Import and Export Documents

The right document management system allows you to easily and more efficiently locate and retrieve the documents you need. With Konica Minolta's Logistics Solutions, you can easily generate your import/export cover sheet with an automatic running job number or your preferred job number. Additionally, all related folders will be automatically created for you so you can archive any import/export documents directly from Konica Minolta's Multi-function Printer (MFP). This small process improvement can help streamline working processes and minimise response times so you can provide customers with better service and support.

### Audit Trail

Track your document activity with Konica Minolta's Audit Trail feature which allows you to identify the latest document activity to improve transparency of document handling. With our solutions, you can ensure better accountability within your company.



# Track Proof of Delivery for Timely Payment Collection

## INDUSTRY CHALLENGE



The Proof of Delivery (POD) is a crucial document in logistics industries as invoices are usually issued only after the customer has confirmed the delivery's arrival. However, nationwide tracking of PODs is a very challenging task especially in cases where a third-party transporter is engaged. Late POD returns can cause logistics service providers to face:-

- Difficulties retrieving POD for timely billing of customers.
- Slow retrieval of POD to customers for proof and verification purposes.
- Cash flow problems leading to business instability.

## THE SOLUTION



### Improve Payment Processing

With Konica Minolta's Logistics Solutions, you no longer have to wait for the physical POD documents to be returned in order to bill your customers. Instead, you can simply scan your PODs using Konica Minolta's MFP to be sent back to headquarters for document verification and processing. With our solutions, you can speed up the billing process and minimise late payments from customers.

### Web Access to POD

Konica Minolta's Logistics Solutions has an available Web Access feature that provides your customers with the benefit of faster retrieval of the PODs for proof and verification purposes. With our solutions, your customers will gain quick access to information and you'll be able to invoice quicker than before.





Through our understanding of the challenges that respective business units face, Konica Minolta is committed to bringing you flexible customisable solutions to answer your unique business needs.

With our team of professional consultants, we'll design holistic and efficient solutions that will help you to enhance your operations and improve business productivity.

To find out more, call us now at **03-7801 2611** or visit **[www.konicaminolta.com.my/business](http://www.konicaminolta.com.my/business)**



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